

➤ **Vendor: CompTIA**

➤ **Exam Code: PK0-004**

➤ **Exam Name: CompTIA Project+ Certification Exam**

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QUESTION 589

A project team member states that the tasks identified in the project schedule for the week greatly exceed the number of available hours for the week.

Which of the following activities would have allowed the project manager to identify and correct this issue in advance?

- A. Risk identification
- B. Gate review
- C. Resource allocation
- D. Resource leveling

Answer: C

Explanation:

<https://opentextbc.ca/projectmanagement/chapter/chapter-11-resource-planning-project-management/>

QUESTION 590

A project manager detects a defect in a project deliverable and suspects a team member missed a step during production.

Which of the following tools would be BEST for the project manager to use to confirm this suspicion?

- A. Pareto chart
- B. Process diagram
- C. Run chart
- D. Fishbone diagram

Answer: B

Explanation:

<https://www.lucidchart.com/pages/process-flow-diagrams>

QUESTION 591

During the risk assessment process, the qualitative analysis results in the majority of risk scores being rated as medium.

Which of the following is the BEST course of action?

- A. Increase the contingency reserve.
- B. Add the risks to the watch list.
- C. Establish and monitor trigger conditions.
- D. Assign the sponsor as the primary risk owner.

Answer: C

Explanation:

<https://www.safran.com/content/introduction-qualitative-risk-analysis>

QUESTION 592

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<https://www.braindump2go.com/pk0-004.html>

A customer approaches a team member to report that old functionality is no longer valid due to technology restrictions. The team member has also noticed this during the execution of the project. The team member agrees with the new functionality provided by the customer, implements the change, and notifies the project manager. Which of the following actions should the project manager take NEXT?

- A. Notify the team that the change has been made.
- B. Update the project management plan based on the change.
- C. Proceed to the next task in the project schedule.
- D. Conduct an impact analysis to verify there is no collateral damage.

Answer: C

QUESTION 593

The PMO has removed a vendor from a project for inflating costs and failing to complete deliverables in a timely manner. The PMO received complaints that vendor resources missed appointments and provided poor service. The vendor has initiated a lawsuit against the PMO, asserting the vendor was operating within the terms of the current agreement.

Which of the following documents should be reviewed by the PMO to support vendor removal? (Choose two.)

- A. Communication plan
- B. Project charter
- C. Service level agreement
- D. Project management plan
- E. Action items
- F. Statement of work

Answer: CF

QUESTION 594

Project cost control deals with:

- A. controlling residual expenses and management reserves.
- B. ensuring the project is within budget, time, and quality standards.
- C. project team size, location, and monetary value of the project.
- D. requirements of a project, project schedule, and cost.

Answer: B

Explanation:

<https://www.apm.org.uk/resources/what-is-project-management/what-is-project-cost-planning-and-control/>

QUESTION 595

Which of the following project management tools provides an authoritative source of the project performance guidelines?

- A. KPI
- B. SWOT
- C. RACI
- D. MOU

Answer: A

Explanation:

<https://www.applicationperformancemanagement.org/performance-testing/key-performance-indicators/>

QUESTION 596

A project manager is informed that the project sponsor was terminated from the project effective immediately. To

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ensure business continuity, the project manager has been asked to assume additional tasks to complete the project on time. Many of these tasks were performed by the former project sponsor.

Which of the following types of change does this illustrate?

- A. Internal reorganization
- B. Business demerger
- C. Outsourcing
- D. Business process change

Answer: A

QUESTION 597

A project manager at a projectized organization is resource leveling the upcoming phase. The project manager notices one of the resources is assigned with 20% of allocation to a secondary project. This situation limits and jeopardizes the commitment date.

Which of the following should the project manager do NEXT?

- A. Ask the functional manager to release the 20% of allocation from the secondary project.
- B. Ask the sponsor to negotiate with the project manager from the secondary project.
- C. Ask the PMO to assign additional resources.
- D. Ask the project manager of the secondary project to release the resource.

Answer: A

QUESTION 598

A project manager is assigned a global team. The project manager is having difficulty understanding some of what is communicated during conference calls.

Which of the following is the BEST way to address this issue?

- A. Reassign the project manager to a different project.
- B. Transfer the project team members who are difficult to understand to another project.
- C. Inform the sponsor and ask for feedback on how to address the issue.
- D. Communicate critical conversations and decision points via email.

Answer: D

QUESTION 599

Company A recently partnered with Company B. Over the past few months, multiple teams have been working to refine internal processes to deliver products in a more timely manner.

If the effort is successful, which of the following will MOST likely occur?

- A. Reorganization
- B. Relocation
- C. Outsourcing
- D. Demerger

Answer: A

QUESTION 600

A project sponsor asks if a construction project can be accelerated to meet a new timeline. The project manager analyzes the schedule and finds insufficient float to accommodate the new delivery date.

If more resources are provided, which of the following strategies would BEST help to achieve the new date?

- A. Fast track
- B. Burn

- C. Crash
- D. Reduce durations

Answer: A

QUESTION 601

Which of the following metrics are used to determine a project's EAC?

- A. Baseline costs plus actual costs
- B. Forecasted costs plus actual costs
- C. Planned costs minus actual costs
- D. Forecasted costs minus actual costs

Answer: C

Explanation:

<https://pmstudycircle.com/estimate-at-completion-eac-a-project-forecasting-tool/>

QUESTION 602

Which of the following is the BEST reason to use a burndown chart?

- A. To determine how much risk is still associated with the project
- B. To predict when project work will be completed
- C. To establish a backlog for project deliverables
- D. To create a project charter

Answer: B

Explanation:

<https://www.atlassian.com/agile/tutorials/burndown-charts>

QUESTION 603

A project manager has received documented approval from management to begin a project and the authority to start assigning resources to the project.

The project manager has received the:

- A. project charter.
- B. statement of work.
- C. project plan.
- D. project request.

Answer: A

Explanation:

<https://kissflow.com/project/project-initiation/>

QUESTION 604

Two highly skilled resources, who are currently working on other projects, are assigned to a project manager.

Personality conflicts between the two resources have adversely affected project completion. The project manager has asked a manager with direct authority over the resources to provide input to resolve the issue, but the project manager does not have the level of authority required to resolve the personality conflict.

Which of the following structure types is this an example of?

- A. Strong matrix
- B. Balanced matrix
- C. Functional
- D. Weak matrix
- E. Projectized

Answer: D

QUESTION 605

In which of the following circumstances would faxing be the MOST appropriate communication method?

- A. When sending confidential information
- B. When resolving complex issues
- C. When providing weekly status updates
- D. When signatures are required

Answer: D

QUESTION 606

Which of the following is the BEST method to provide quick status updates on project tasks without interrupting project activities?

- A. Phone call
- B. Interoffice mail
- C. Newsletter
- D. Internal collaboration site

Answer: B

QUESTION 607

A sports event is coming to a local city, and the project manager for the event fears there might be violence if the local team wins.

Which of the following types of project activities would occur if the local team wins?

- A. Applying a risk mitigation plan
- B. Securing appropriate funding
- C. Implementing quality control measures
- D. Changing the timeline

Answer: A

QUESTION 608

A project has just begun, and people are not clear about the objectives. Which of the following meeting types is needed?

- A. Stand-up
- B. Scheduling
- C. Impromptu
- D. Kickoff

Answer: A

QUESTION 609

A project team lacks the necessary team members to complete a project. The project manager has rejected numerous candidates.

This is an example of:

- A. outsourcing.
- B. low-quality resources.
- C. benched candidates.

D. resource planning.

Answer: D