

- **Vendor: Microsoft**
- **Exam Code: PL-600**
- **Exam Name: Microsoft Power Platform Solution Architect**
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#### **QUESTION 108**

You are designing a Microsoft Power Platform solution to help a company manage sales leads.

The solution has the following requirements:

- Ensure that users follow a predefined sales process regardless of the device that employees use to access the app.
- Respond to sales events by using organization-defined best practices.

You need to recommend a component for the app.

What should you recommend?

- A. Power Automate cloud flow
- B. Business process flow
- C. Power Automate desktop flow
- D. Playbook

**Answer: B**

#### **Explanation:**

You can help ensure that people enter data consistently and follow the same steps every time they work with a customer by creating a business process flow. For example, you might want to create a business process flow to have everyone handle customer service requests the same way, or to require that people get approval for an invoice before submitting an order. Business process flows use the same underlying technology as other processes, but the capabilities that they provide are very different from other features that use processes.

Reference:

<https://docs.microsoft.com/en-us/power-automate/business-process-flows-overview>

#### **QUESTION 109**

Drag and Drop Question

You are performing a requirements analysis for a customer.

The customer provides the following requirements:

- Power Platform storage capacity must remain under 100 percent.
- Customer service representatives must be sent an email when they are assigned a case.
- Help desk technicians must be shown an error message when they try to delete a task row.
- The plug-in pass rate must remain over 99 percent for the production environment.

You need determine if the requirements are functional or non-functional.

Which requirement type should you use? To answer, drag the appropriate requirement types to the correct requirements. Each requirement type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

**NOTE:** Each correct selection is worth one point.

**Answer Area**

Requirement types	Requirement	Requirement type
	Microsoft Power Platform storage capacity must remain under 100 percent.	<input type="text"/>
<input type="text" value="Functional"/>	Customer Service representatives must be sent an email when they are assigned a case.	<input type="text"/>
<input type="text" value="Non-functional"/>	Help desk technicians must be shown an error message when they try to delete a task row.	<input type="text"/>
	The plug-in pass rate must remain over 99 percent for the production environment.	<input type="text"/>

Answer:

**Answer Area**

Requirement types	Requirement	Requirement type
	Microsoft Power Platform storage capacity must remain under 100 percent.	<input type="text" value="Non-functional"/>
<input type="text" value="Functional"/>	Customer Service representatives must be sent an email when they are assigned a case.	<input type="text" value="Functional"/>
<input type="text" value="Non-functional"/>	Help desk technicians must be shown an error message when they try to delete a task row.	<input type="text" value="Functional"/>
	The plug-in pass rate must remain over 99 percent for the production environment.	<input type="text" value="Non-functional"/>

**Explanation:**

Box 1: Non-functional

Non-functional requirements commonly describe non-behavior aspects of the solution such as performance requirements.

Box 2: Functional

Functional requirements describe what the solution needs to do or its behaviors.

Box 3: Functional

Box 4: Non-functional

Reference:

<https://docs.microsoft.com/en-us/learn/modules/work-with-requirements/3-functional-requirements>

**QUESTION 110**

A company provides professional development certifications to technologies around the world. The company uses multiple call centers to support customers. The company plans to implement Dynamics 365 Customer Service. The company must increase productivity for call center employees. The solution must meet the following requirements:

- Handle multiple customer interactions at once
- Ensure that users can access information from several business applications.
- Interact with customers by using the following channels: chat, phone calls, emails, and online reviews.
- Implement all functionality in a single interface.

You need to recommend a solution that meets the requirements of the company.

What should you recommend?

- A. Omnichannel for Customer Service
- B. Live Assist for Microsoft Dynamics 365 Powered by CafeX
- C. LinkedIn connector

D. Unified Service Desk

**Answer:** A

**Explanation:**

Omnichannel for Customer Service is a robust application that extends the power of Dynamics 365 Customer Service to enable organizations to instantly connect and engage with their customers via channels like Live Chat and SMS. Omnichannel for Customer Service also provides a modern, customizable, high-productivity app that allows agents to engage with customers across different channels. The application offers contextual customer identification, real-time notification, integrated communication, and agent productivity tools like KB integration, search, and case creation to ensure agents are effective.

Reference:

<https://docs.microsoft.com/en-us/dynamics365/customer-service/introduction-omnichannel>

**QUESTION 111**

Hotspot Question

You are designing a Microsoft Power Platform solution for a company.

Which components should you recommend? To answer, select the appropriate options in the answer area.

**NOTE:** Each correct selection is worth one point.

**Answer Area**

Requirement	Component
Allow users to change the status of a record only if a custom column named Reason is populated.	<div style="border: 1px solid gray; padding: 2px;"> <div style="background-color: #f0f0f0; padding: 2px; text-align: right;">▼</div> <div style="padding: 2px;">Business rule</div> <div style="padding: 2px;">Power Automate flow</div> <div style="padding: 2px;">Asynchronous plug-in</div> <div style="padding: 2px;">Background workflow</div> </div>
Prompt users to update each opportunity product record when an opportunity is won or lost.	<div style="border: 1px solid gray; padding: 2px;"> <div style="background-color: #f0f0f0; padding: 2px; text-align: right;">▼</div> <div style="padding: 2px;">JavaScript code</div> <div style="padding: 2px;">Real-time workflow</div> <div style="padding: 2px;">Power Automate flow</div> <div style="padding: 2px;">Asynchronous plug-in</div> </div>

**Answer:**

## Answer Area

### Requirement

### Component

Allow users to change the status of a record only if a custom column named Reason is populated.

	▼
Business rule	
Power Automate flow	
Asynchronous plug-in	
Background workflow	

Prompt users to update each opportunity product record when an opportunity is won or lost.

	▼
JavaScript code	
Real-time workflow	
Power Automate flow	
Asynchronous plug-in	

#### Explanation:

Box 1: Business rule

You can create business rules and recommendations to apply logic and validations without writing code or creating plug-ins. Business rules provide a simple interface to implement and maintain fast-changing and commonly used rules.

Box 2: Power Automate flow

Trigger the Power Automate flow with “When a record is updated”, then add a Condition in the flow and configure it with Status Label equals to Won.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/data-platform/data-platform-create-business-rule>

<https://www.inogic.com/blog/2021/12/how-to-win-lose-dynamics-365-crm-opportunity-through-power-automate-flow/>

#### QUESTION 112

An organization plans to implement a solution to deliver the complete sales process for its sales teams. The organization does NOT have any physical barcode scanners.

To meet the organization business requirements, the proposed solution must include the following capabilities:

- Create and qualify leads to contacts
- Generate quotes and convert quotes to orders
- Scan product barcodes as part of the order generation process

You need to recommend a solution to help the organization achieve its business requirements.

What should you recommend?

- A. Dynamics 365 mobile app and a Power Apps canvas app
- B. Dynamics 365 for Phones only
- C. Dynamics 365 Customer Service and Dynamics 365 Sales
- D. Unified Service Desk

**Answer:** A

#### Explanation:

There is barcode scanner control in Power Apps. The control opens a native scanner on an Android or iOS device. The scanner automatically detects a barcode, a QR code, or a data-matrix code when in view.

Use the Dynamics 365 for phones or Dynamics 365 for tablets app to run customer engagement apps (such as Dynamics 365 Sales, Dynamics 365 Customer Service, and Dynamics 365 Marketing), built on Microsoft Dataverse on your mobile device.

Incorrect Answers:

D: Unified Service Desk for Microsoft Dynamics 365 provides a configuration-based framework for quickly building agent applications for call centers.

Reference:

<https://docs.microsoft.com/en-us/dynamics365/field-service/mobile-power-app-system-barcode-scanning>

<https://docs.microsoft.com/en-us/dynamics365/mobile-app/overview>

### QUESTION 113

You are creating a scope of work document for a solution.

You have the following requirements:

- Track support cases, first response time, and resolution time.
- Include a chat-like interface that allows managers to check the status of cases with minimal manual searching.
- Allow cases to have multiple different priority levels.

You need to include the required Dynamics 365 and Microsoft Power Platform components.

Which two components should you include? Each correct answer presents part of the solution.

**NOTE:** Each correct selection is worth one point.

- A. Dynamics 365 Customer Service
- B. Power Virtual Agents
- C. Power BI
- D. Dynamics 365 Customer Voice

**Answer:** AB

**Explanation:**

Power Virtual Agents lets you create powerful chatbots that can answer questions posed by your customers, other employees, or visitors to your website or service.

Use Dynamics 365 Customer Service to:

- Track customer issues through cases
- Record all interactions related to a case
- Share information in the knowledge base
- Create queues and route cases to the right channels
- Create and track service levels through service-level agreements (SLAs)
- Define service terms through entitlements
- Manage performance and productivity through reports and dashboards
- Create and schedule services
- Participate in chats
- Manage conversations across channels

Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/fundamentals-what-is-power-virtual-agents>

<https://docs.microsoft.com/en-us/dynamics365/customer-service/overview>

### QUESTION 114

A car dealership has a custom financing table.

You are working with a developer to add a button to a ribbon that displays a hidden section of a form when specific criteria are met.

You need to recommend tools and technologies for the developer.

Which two tools or technologies should you recommend? Each correct answer presents part of the solution.

**NOTE:** Each correct selection is worth one point.

- A. Write a business rule.
- B. Write a JavaScript code.
- C. Use the Ribbon Workbench.
- D. Use the form editor.

**Answer:** BC

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**Explanation:**

Client-side scripting using JavaScript is one of the ways to apply custom business process logic for displaying data on a form in a model-driven app.

You can use a community tool, Ribbon Workbench, to visually edit ribbons using the UI.

Reference:

<https://docs.microsoft.com/en-us/powerapps/developer/model-driven-apps/client-scripting>

<https://docs.microsoft.com/en-us/powerapps/developer/model-driven-apps/customize-commands-ribbon>

**QUESTION 115**

Hotspot Question

You are designing a model-driven app that provides marketing, sales, and service operations to a company. The app must integrate with the following systems and data sources:

- A third-party marketing system for lead generation and website submissions.
- A Microsoft Excel Online file that contains manufacturing data on relevant products.
- A separate Microsoft Dataverse environment.

You need to recommend Power Automate connectors for the app.

Which connectors should you recommend? To answer, select the appropriate options in the answer area.

**NOTE:** Each correct selection is worth one point.

## Answer Area

### Data source

### Connector type

Third-party marketing system

	▼
Power BI connector	
SharePoint connector	
Custom connector	
Microsoft Forms connector	

Microsoft Dataverse environment

	▼
SharePoint	
Azure Data Factory	
Microsoft Dataverse	

**Answer:**

## Answer Area

### Data source

### Connector type

Third-party marketing system

	▼
Power BI connector	
SharePoint connector	
Custom connector	
Microsoft Forms connector	

Microsoft Dataverse environment

	▼
SharePoint	
Azure Data Factory	
Microsoft Dataverse	

#### Explanation:

Box 1: Custom connector

While Azure Logic Apps, Microsoft Power Automate, and Microsoft Power Apps offer over 325+ connectors to connect to Microsoft and non-Microsoft services, you may want to communicate with services that aren't available as prebuilt connectors.

Box 2: Microsoft Dataverse

The Microsoft Dataverse connector provides several triggers to start your flows and many actions that you can use to create or update data in Dataverse while your flows run. You can use Dataverse actions even if your flows don't use a trigger from the Dataverse connector.

Use the Microsoft Dataverse connector to create cloud flows that start when data changes in Dataverse tables and custom messages.

Reference:

<https://docs.microsoft.com/en-us/connectors/custom-connectors/>

<https://docs.microsoft.com/en-us/power-automate/dataverse/overview>

#### QUESTION 116

Hotspot Question

A company has an on-premises data warehouse and analytics solution. The data warehouse consists of multiple multi-dimensional data cubes representing over five years of operational data. The data warehouse consolidates and normalizes data that is sourced from 20 different systems.

The company plans to replace the existing solution with a Microsoft Power Platform solution that connects to the data warehouse. The company wants to provide analytical information to executives in a Microsoft Teams channel to support business planning.

The new solution must meet these requirements:

- Support the current data warehouse.
- The solution must support drill-through capabilities into the data.
- Retain at least seven years of historical data.

You need to recommend a solution.

What should you recommend? To answer, select the appropriate options in the answer area.

**NOTE:** Each correct selection is worth one point.

## Answer Area

Requirement	Solution
Data storage and normalization.	<div style="border: 1px solid gray; padding: 2px;"> <div style="background-color: #f0f0f0; padding: 2px; display: flex; justify-content: flex-end; align-items: center;">▼</div> <ul style="list-style-type: none"> <li>Data Gateway</li> <li>Azure Data Lake</li> <li>Dataverse for Teams</li> <li>Azure Analysis Services</li> </ul> </div>
Visibility to key operational metrics from various Teams channels.	<div style="border: 1px solid gray; padding: 2px;"> <div style="background-color: #f0f0f0; padding: 2px; display: flex; justify-content: flex-end; align-items: center;">▼</div> <ul style="list-style-type: none"> <li>Power BI</li> <li>AI Builder</li> <li>Teams adaptive cards</li> <li>Microsoft Teams integration object</li> </ul> </div>

Answer:

## Answer Area

Requirement	Solution
Data storage and normalization.	<div style="border: 1px solid gray; padding: 2px;"> <div style="background-color: #f0f0f0; padding: 2px; display: flex; justify-content: flex-end; align-items: center;">▼</div> <ul style="list-style-type: none"> <li>Data Gateway</li> <li style="background-color: #d9ead3;">Azure Data Lake</li> <li>Dataverse for Teams</li> <li>Azure Analysis Services</li> </ul> </div>
Visibility to key operational metrics from various Teams channels.	<div style="border: 1px solid gray; padding: 2px;"> <div style="background-color: #f0f0f0; padding: 2px; display: flex; justify-content: flex-end; align-items: center;">▼</div> <ul style="list-style-type: none"> <li>Power BI</li> <li>AI Builder</li> <li>Teams adaptive cards</li> <li style="background-color: #d9ead3;">Microsoft Teams integration object</li> </ul> </div>

**Explanation:**

Box 1: Azure Data Lake

A data warehouse is a centralized repository of integrated data from one or more disparate sources. Data warehouses store current and historical data and are used for reporting and analysis of the data.

Incorrect Answers:



Dataverse is not a database.

Box 2: Microsoft Teams integration object

You can use the Teams integration object to easily find and access the Teams integration features and use the improved usability of expressions while integrating your canvas app with Teams.

You can get a Teams theme inside a canvas app, and you can filter data depending on the team or channel context.

Reference:

<https://docs.microsoft.com/en-us/azure/architecture/data-guide/relational-data/data-warehousing>

<https://docs.microsoft.com/en-us/powerapps/teams/use-teams-integration-object>

**QUESTION 117**

Hotspot Question

An organization is optimizing its Microsoft Power Platform solution architecture.

The optimization needs to address the following:

- Label names for option sets and multiselect option sets should be added as separate fields for reporting.
- Users complain that when a case is assigned to another user, all the activities are also assigned.
- Some Power BI reports based on Microsoft Dataverse data need near-real-time updating.

You need to recommend a design solution to meet these requirements.

What should you recommend? To answer, select the appropriate option in the answer area.

**NOTE:** Each correct selection is worth one point.

**Answer Area**

Requirement	Design
Users report that when a case is assigned to another user, all activities are also assigned.	<div style="border: 1px solid gray; padding: 5px;"> <div style="background-color: #f0f0f0; padding: 2px; display: flex; justify-content: space-between; align-items: center;"> <span>▼</span> </div> <div style="padding: 2px;"> <p>For each activity entity relationship, set Cascading rules to Configurable Cascading and Assign to Cascade None</p> <p>Do not implement, but train users on best practices for assigning cases.</p> <p>Create a 1:N relationship between the user entity/table and the Activities table.</p> </div> </div>
Some Power BI reports based on Microsoft Dataverse data require near-real-time updates.	<div style="border: 1px solid gray; padding: 5px;"> <div style="background-color: #f0f0f0; padding: 2px; display: flex; justify-content: space-between; align-items: center;"> <span>▼</span> </div> <div style="padding: 2px;"> <p>Create Power BI reports using the Microsoft Dataverse connector.</p> <p>Implement the Data Export Service; create Power BI reports that point to Microsoft Azure SQL Database.</p> <p>Create Power BI dataflows based on the Microsoft Dataverse connector; point the Power BI report to the dataflows.</p> </div> </div>

**Answer:**

**Answer Area**

Requirement	Design
Users report that when a case is assigned to another user, all activities are also assigned.	<div style="border: 1px solid gray; padding: 5px;"> <p>For each activity entity relationship, set Cascading rules to Configurable Cascading and Assign to Cascade None</p> <p>Do not implement, but train users on best practices for assigning cases.</p> <p>Create a 1:N relationship between the user entity/table and the Activities table.</p> </div>
Some Power BI reports based on Microsoft Dataverse data require near-real-time updates.	<div style="border: 1px solid gray; padding: 5px;"> <p>Create Power BI reports using the Microsoft Dataverse connector.</p> <p>Implement the Data Export Service; create Power BI reports that point to Microsoft Azure SQL Database.</p> <p>Create Power BI dataflows based on the Microsoft Dataverse connector; point the Power BI report to the dataflows.</p> </div>

**Explanation:**

Box 1: For each activity..

Cascade None: Do nothing

Note:

Cascade All: Perform the action on all referencing table records associated with the referenced table record.

Cascade Active: Perform the action on all active referencing table records associated with the referenced table record.

Box 2: Create Power BI reports using the Microsoft Dataverse connector

Use the Dataverse connector in DirectQuery mode: Connects directly to the data in Dataverse. Use this mode for real-time data retrieval.

Reference:

<https://docs.microsoft.com/en-us/powerapps/developer/data-platform/configure-entity-relationship-cascading-behavior>

<https://docs.microsoft.com/en-us/powerapps/maker/data-platform/data-platform-powerbi-connector>

**QUESTION 118**

You are designing a Microsoft Power Platform solution for a company that has multiple Microsoft Dataverse environments.

You need to prevent specific users from accessing specific environments.

What should you do?

- A. Remove all security roles from the users of the specific environments.
- B. Remove the user from the business unit.
- C. Remove the user from all security groups.
- D. Remove the user from all teams.

**Answer: A**

**Explanation:**

Microsoft Dataverse uses a role-based security model to help secure access to the database. Security roles can be used to configure environment-wide access to all resources in the environment.

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/database-security>

**QUESTION 119**

Hotspot Question

You are designing a model-driven app for a hospital. The app will be used to track teams at the hospital including:

Team	Comments
Cleaning	There are three predetermined cleaning teams. Tasks are assigned to a team. Anyone on the team can complete an assigned task.
Emergency room	These teams are formed as needed based on patient needs and staff availability.
Billing	These teams are assigned to specific hospital departments. Team members must only see data for the hospital department to which they are assigned.

You need to recommend the team types to use.

Which team types should you recommend? To answer, select the appropriate options in the answer area.

**NOTE:** Each correct selection is worth one point.

## Answer Area

### Requirement

### Team type

Cleaning teams

	▼
Access	
Owner	

Emergency room teams

	▼
Access	
Owner	

Billing teams

	▼
Access	
Owner	

Answer:

## Answer Area

Requirement	Team type
Cleaning teams	<div style="border: 1px solid black; padding: 2px;"> <div style="background-color: #f0f0f0; padding: 2px; display: flex; justify-content: space-between; align-items: center;"> <span></span> <span>▼</span> </div> <div style="padding: 2px;"> <p>Access</p> <p style="background-color: #d9ead3;">Owner</p> </div> </div>
Emergency room teams	<div style="border: 1px solid black; padding: 2px;"> <div style="background-color: #f0f0f0; padding: 2px; display: flex; justify-content: space-between; align-items: center;"> <span></span> <span>▼</span> </div> <div style="padding: 2px;"> <p style="background-color: #d9ead3;">Access</p> <p>Owner</p> </div> </div>
Billing teams	<div style="border: 1px solid black; padding: 2px;"> <div style="background-color: #f0f0f0; padding: 2px; display: flex; justify-content: space-between; align-items: center;"> <span></span> <span>▼</span> </div> <div style="padding: 2px;"> <p>Access</p> <p style="background-color: #d9ead3;">Owner</p> </div> </div>

**Explanation:**

Box 1: Owner team

Owner team: An owner team owns records and has security roles assigned to the team. A user's privileges can come from their individual security roles, those of the teams that they're part of or the ones they inherit. A team has full access rights on the records that the team owns. Team members are added manually to the owner team.

Box 2: Access team

Access team: An access team doesn't own records and doesn't have security roles assigned to the team. The team members have privileges defined by their individual security roles and by roles from the teams they're members of. These members share records with an access team, and the team is granted access rights to the records. Access rights include Read, Write, and Append.

Box 3: Owner team

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/manage-teams>

**QUESTION 120**

You are designing a Microsoft Power Platform solution for an automobile parts manufacturer. You create the following tables:

Table	Comments
Assemblies	For each assembly record, there will be one or more rows in the Parts table. When the ownership for an assembly record changes, the related parts records must be updated.
Parts	Rows in the Parts table must not be deleted when an assembly is deleted.

You need to recommend a relationship behavior.  
 Which relationship behavior should you recommend?

- A. Referential, Restrict Delete
- B. Custom
- C. Parental
- D. Referential, Remove Link

**Answer:** A

**Explanation:**

Restrict Delete: Prevent the Referenced table record from being deleted when referencing tables exist.

Incorrect Answers:

D: Remove Link: Remove the value of the referencing column for all referencing table records associated with the referenced table record.

Reference:

<https://docs.microsoft.com/en-us/powerapps/developer/data-platform/configure-entity-relationship-cascading-behavior>

**QUESTION 121**

You are designing a Microsoft Power Platform solution that uses Microsoft Dataverse.

You need to recommend a way to update currency exchange rates within Microsoft Dataverse.

What are two possible ways to achieve this goal? Each correct answer presents a complete solution.

**NOTE:** Each correct selection is worth one point.

- A. Review AppSource for prebuilt solutions.
- B. Create a Power Automate flow that uses a custom connection or HTTP request to an outside source for exchange rates.
- C. Embed an iframe that points to a currency exchange service into a model-driven app.
- D. Use the Power BI connector to establish a link that updates Microsoft Dataverse with the current exchange rate.

**Answer:** AB

**Explanation:**

B: We need is a source for exchange rates. There are some published connectors, but you also use a free service called Exchange Rates API, which are based on the European Central Bank, and create a custom connection. Now that we have our custom connector defined and have a way to request the latest exchange rates, the next step is to create a Power Automate flow that will update all of currencies setup in our Dataverse environment. Dataverse is a multicurrency system, in which each record can be associated with its own currency. This currency is called the transaction currency. The multicurrency features enable users to perform financial transactions like opportunities, quotes, orders, and invoices in multiple currencies. This feature also provides a currency choice to the end user when a financial transaction occurs.

Reference:

<https://readyxrm.blog/2021/03/10/updating-currency-exchange-rates-in-dataverse/>

**QUESTION 122**

You are designing a Microsoft Power Platform solution for a company. The company issues each employee a tablet device.

The company wants to simplify the opportunity management processes and automate when possible. The company identifies the following requirements:

- Users must have a visual guide to know which data to enter in each step of the opportunity management process.
- The system must automatically assign the opportunity to a manager for approval once all data is entered.
- The system must notify an assignee each time an opportunity is assigned to them by using push notifications.

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• When a user selects a push notification, the associated opportunity must display.

You need to recommend the Microsoft Power Platform components that will meet their requirements.

Which three Microsoft Power Platform components should you recommend? Each correct answer presents part of the solution.

**NOTE:** Each correct selection is worth one point.

- A. Power Apps mobile apps
- B. Power Automate desktop flows
- C. Power Automate cloud flows
- D. Power Virtual Agents chatbots
- E. Business process flows

**Answer:** ACE

**Explanation:**

AC: Power Automate cloud flows

(The system must notify an assignee each time an opportunity is assigned to them by using push notifications.)

To receive push notification, each user must have opened the app in Power Apps Mobile.

E: Business process flows provide a guide for people to get work done. They provide a streamlined user experience that leads people through the processes their organization has defined for interactions that need to be advanced to a conclusion of some kind.

(Users must have a visual guide to know which data to enter in each step of the opportunity management process.)

Reference:

<https://docs.microsoft.com/en-us/power-automate/business-process-flows-overview>

### **QUESTION 123**

A company provides mobile diagnostic imaging services. You are designing a Power Apps solution to manage patient appointments and procedures.

Patient records are stored within the company's cloud patient billing system. The patient ID must be the only information stored within the app. The patient name and date of birth must be visible to the technician to verify the patient's identity.

You need to recommend a solution to display the patient information.

What should you recommend?

- A. Virtual table
- B. Business rule
- C. Privacy preference
- D. Data gateway
- E. Custom dataflow

**Answer:** A

**Explanation:**

A virtual table is a custom table in Microsoft Dataverse that has columns containing data from an external data source. Virtual tables appear in your app to users as regular table rows, but contain data that is sourced from an external database, such as an Azure SQL Database. Rows based on virtual tables are available in all clients including custom clients developed using the Dataverse web services.

Incorrect Answers:

D: The On-premises data gateway provides secure data transfer between on-premises data sources and your Azure Analysis Services servers in the cloud.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/data-platform/create-edit-virtual-entities>